
How To Clear Your Browser Cache and Update the Browser

Ver. 1.1

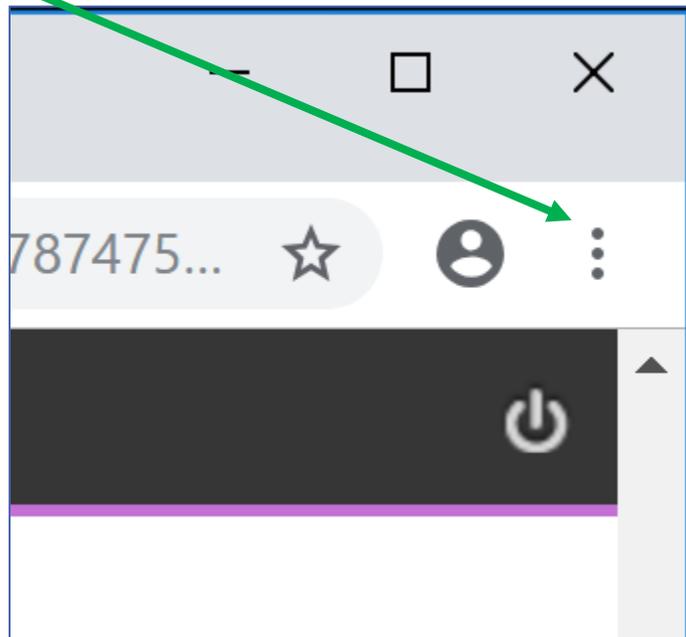
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Google Chrome

Cache Clearing

1. Click on Vertical Ellipses in top right corner of browser.

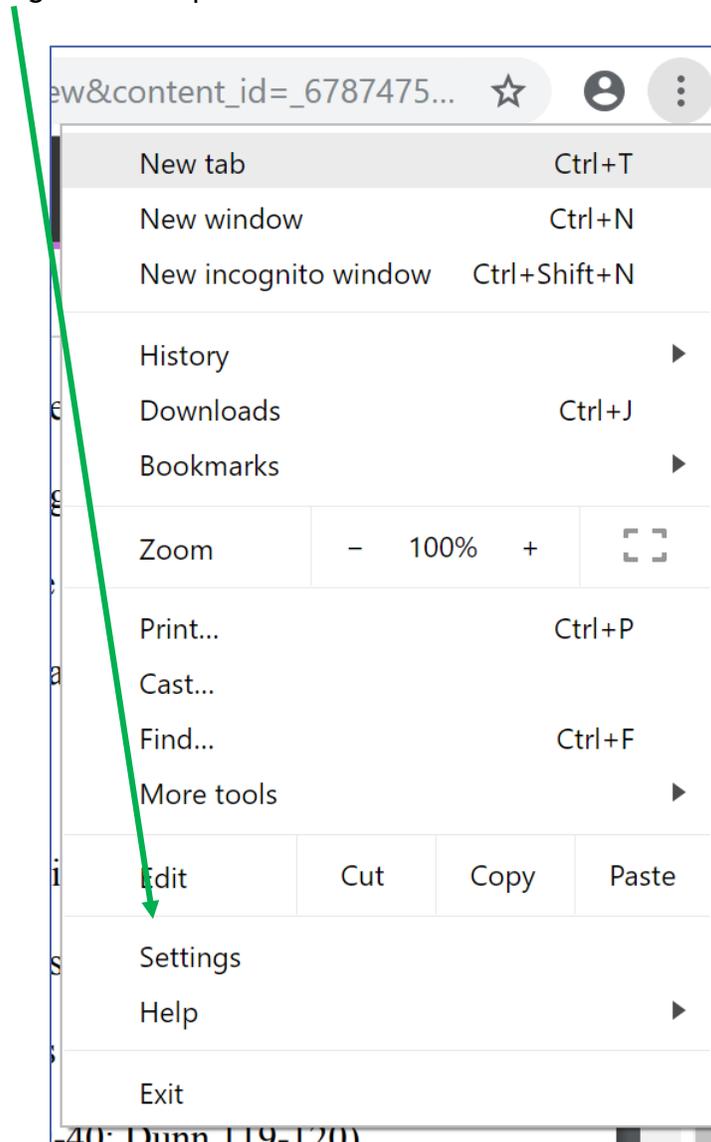


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2. Click on Settings in the drop-down.



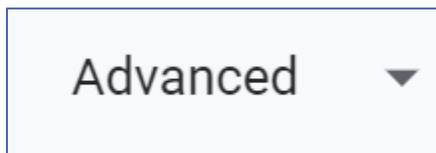
3. This will open your Settings Screen.

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4. Scroll down till you find **Advanced**.



5. Click **Advanced**.
6. The last option in the Privacy and Security box is **Clear browsing data**.

Click the arrow to the right.



7. Let it run. This may take a while.
8. Close and re-open your browser.
9. Your cache is clean!

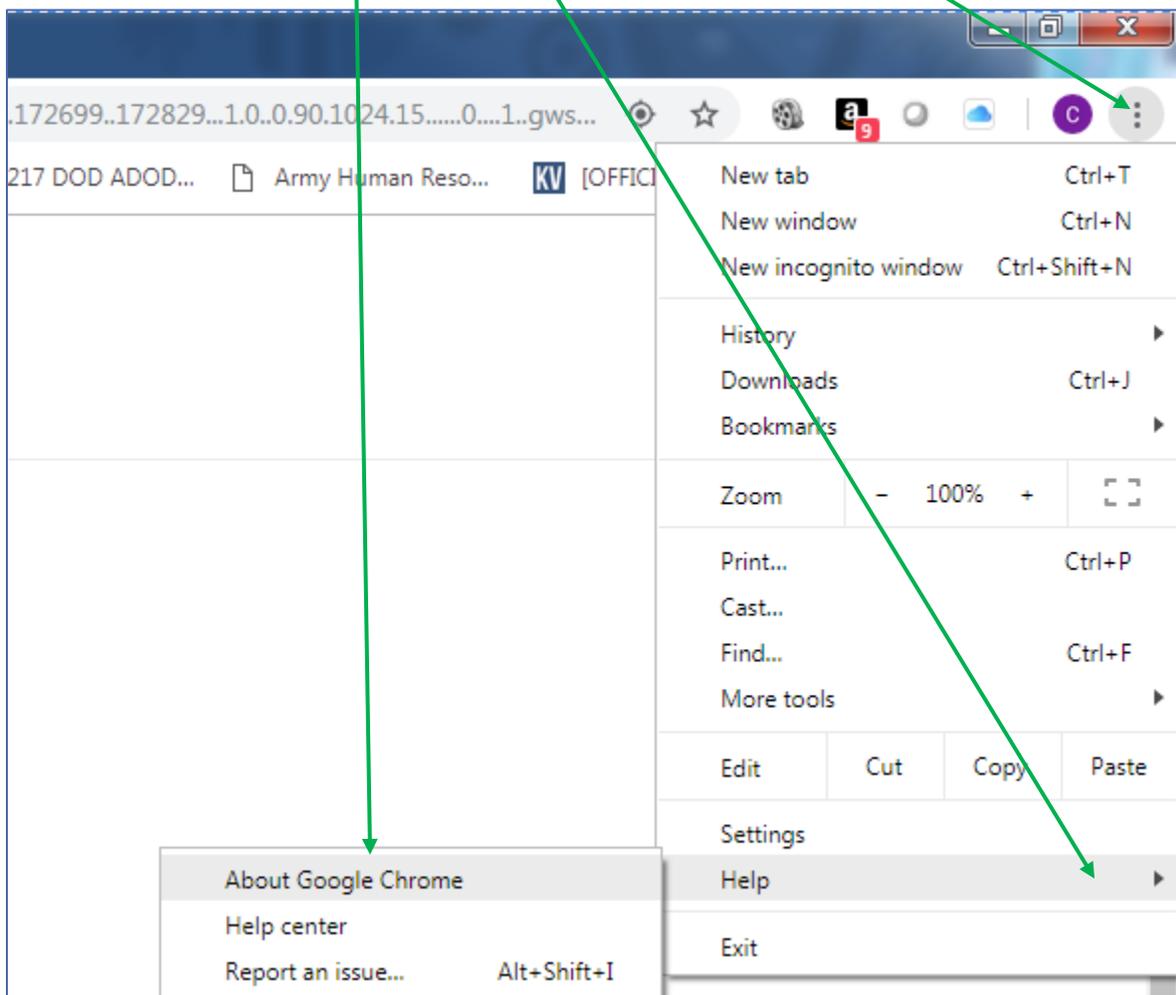
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Update Google Chrome

1. Click on verticle ellipses in top right corner.
2. Choose Help.
3. Choose About Google Chrome.

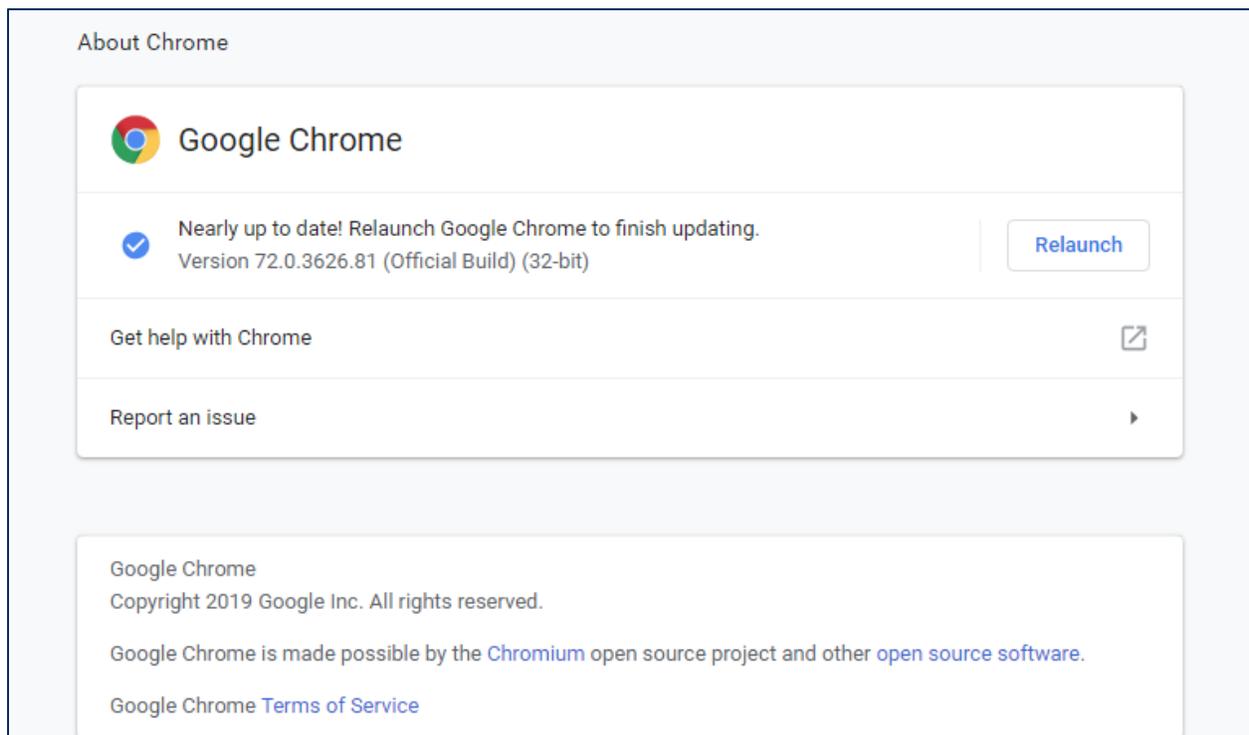


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4. Google Chrome will open a Settings window and will AUTOMATICALLY update.
5. It may give you a message as mine has done here.



6. Follow any instructions unit Chrome tells you that it is up to date.
7. Your browser is up to date!

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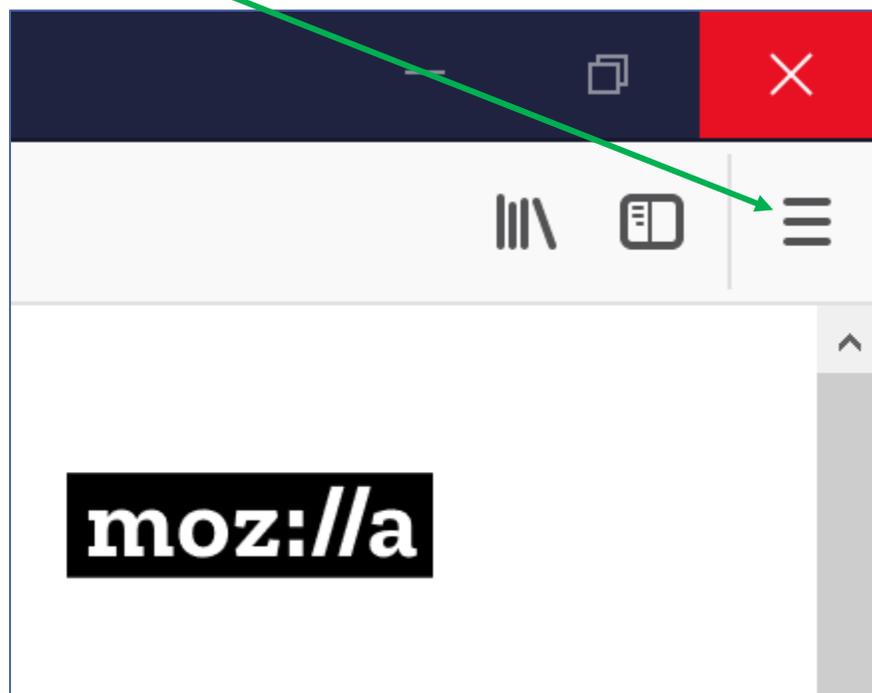
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Mozilla Firefox

Clear cache

1. Click on the 3 horizontal bars at the top right corner of the browser.

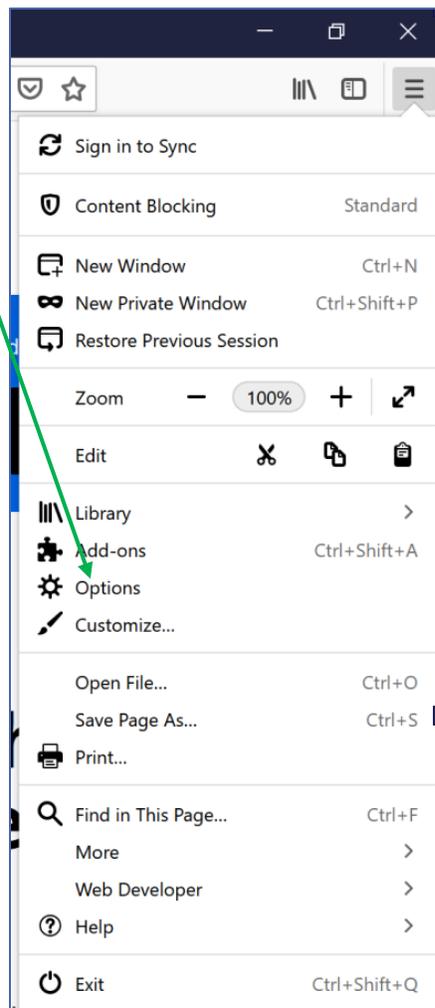


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2. Choose Options from the drop-down.

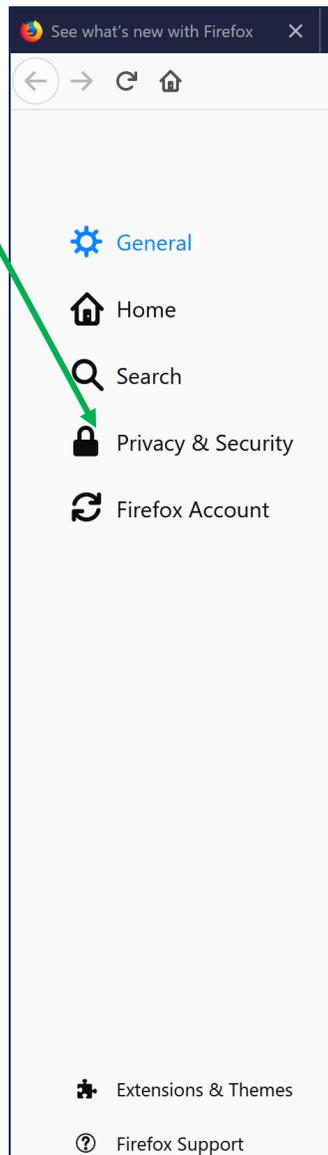


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3. This will open the Firefox preferences page.
4. Click Privacy & Security on the left side of the screen.



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5. Under Cookies and Site Data click Clear Data.

Cookies and Site Data

Your stored cookies, site data and cache are currently using 37.7 MB of disk space. [Learn more](#)

Delete cookies and site data when Firefox is closed

Clear Data...

Manage Data...

Manage Permissions...

6. Wait for this to process, it may take a while.
7. Close browser.
8. Reopen.
9. Your browser is clean!

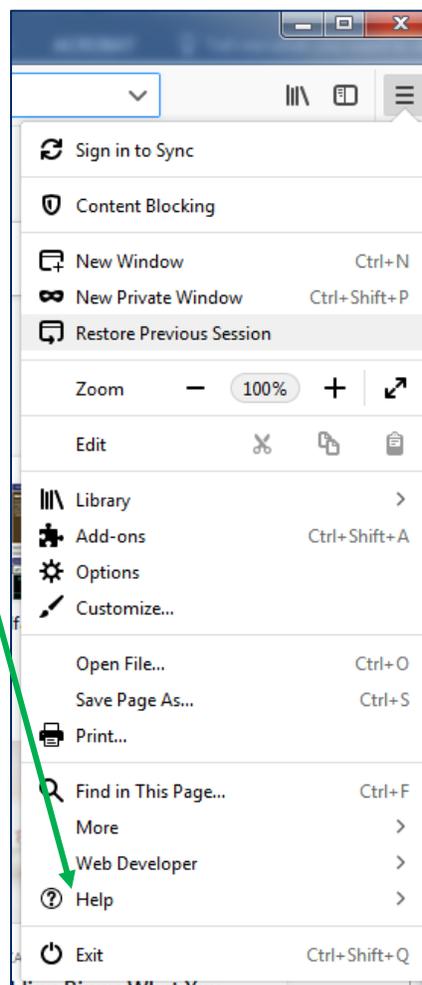
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Update Mozilla Firefox

1. Click the 3 horizontal bars in the top right corner of the browser.
2. Click Help.

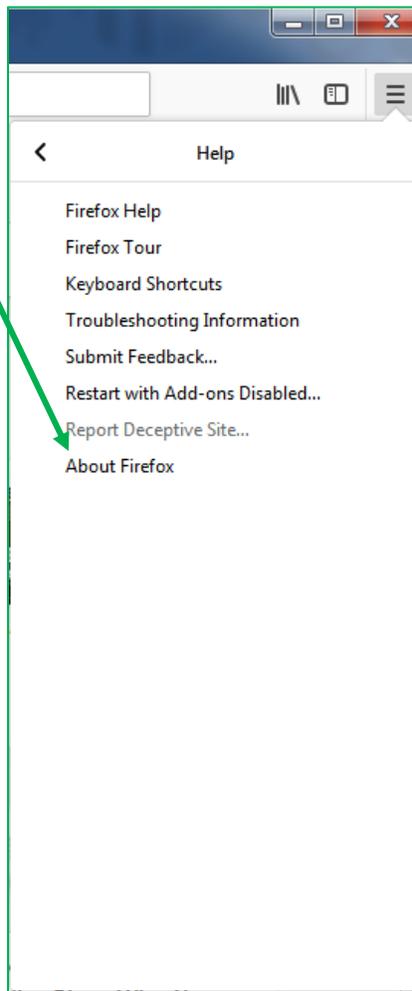


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3. Click About Firefox.



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4. Firefox will launch a window that automatically updates the browser.
5. It may ask for your assistance as mine has done.



6. Follow Firefox's instructions.
7. Your browser is up to date!

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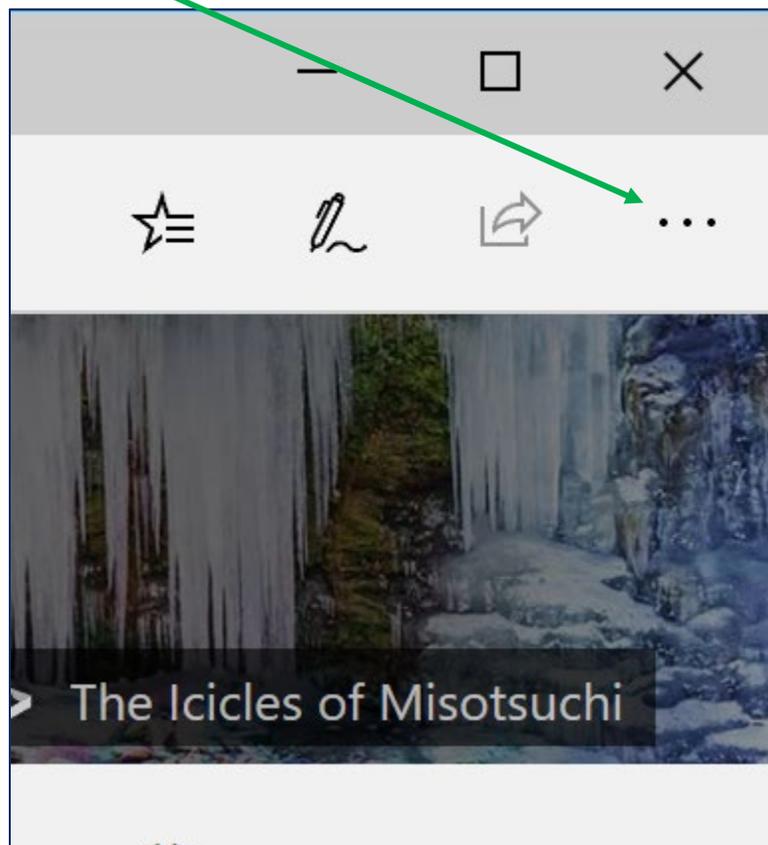
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Microsoft Edge

Clearing the cache

1. Click on the ellipses in the top right corner.

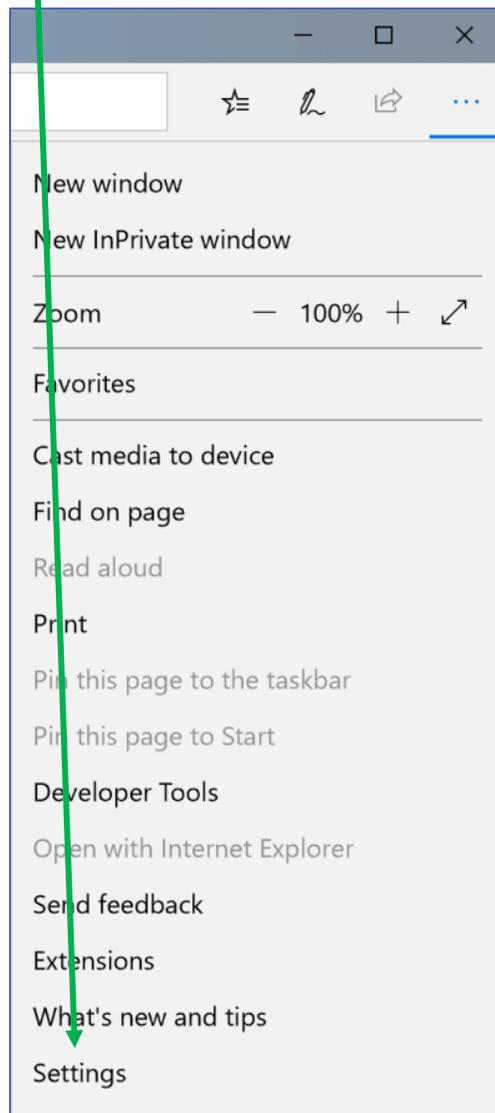


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2. Choose Settings from the drop-down.

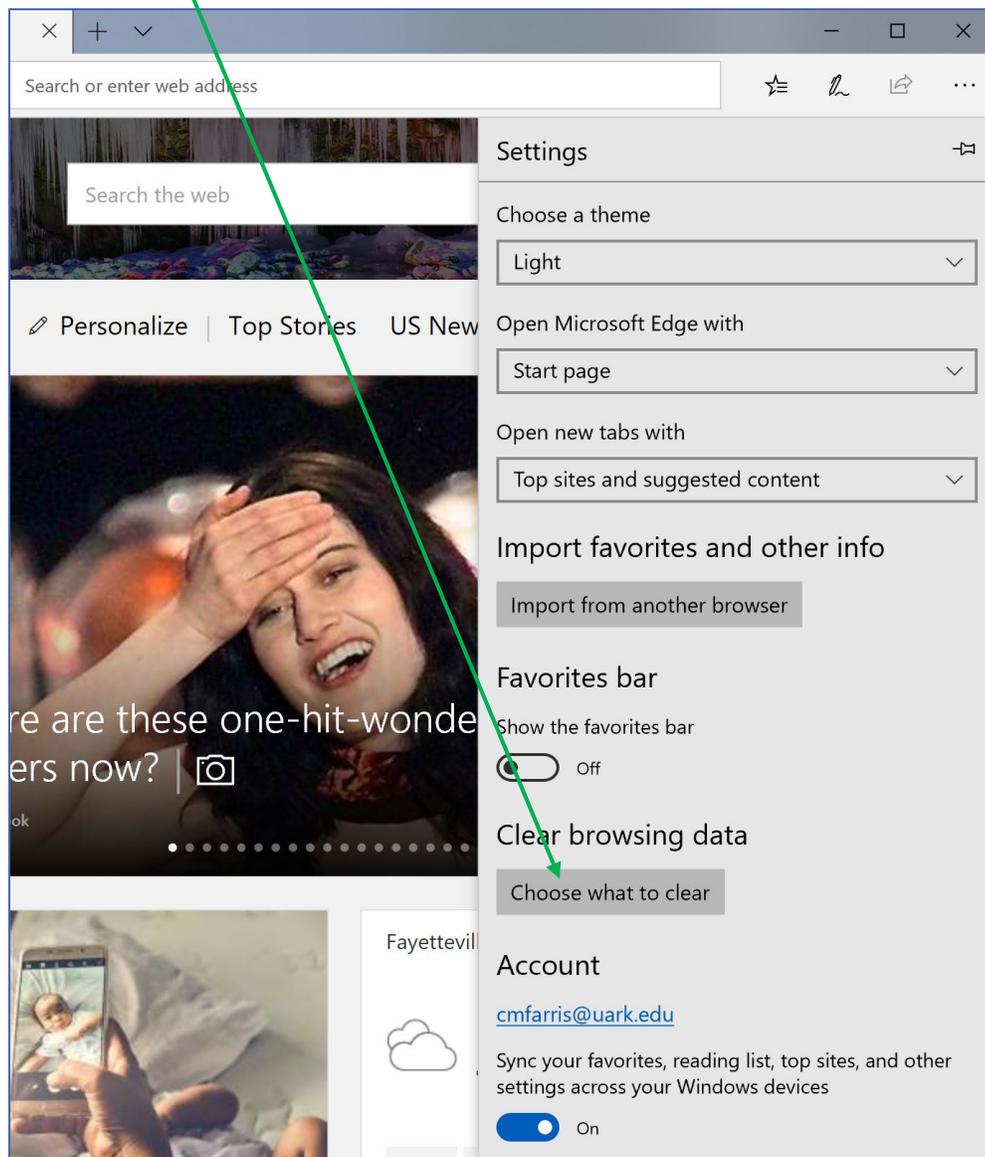


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3. This will open a side-bar.
4. Choose Clear browsing data.



5. Wait for the process to complete.

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6. Close and reopen your browser.
7. Your browser cache is clean!

Updating the browser

1. Microsoft Edge updates are taken care of as part on the regular Microsoft Windows Update.
2. If you are having difficulty with Microsoft Edge as a browser, please contact your local IT support.