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Google Chrome

Cache Clearing

1. Click on Vertical Ellipses in top right corner of browser.



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2. Click on Settings in the drop-down.



3. This will open your Settings Screen.

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4. Scroll down till you find Advanced.



- 5. Click Advanced.
- 6. The last option in the Privacy and Security box is Clear browsing data.

Click the arrow to the right.

Clear browsing data Clear history, cookies, cache, and more

- 7. Let it run. This may take a while.
- 8. Close and re-open your browser.
- 9. Your cache is clean!



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Update Google Chrome

- 1. Click on verticle ellipses in top right corner.
- 2. Choose Help.
- 3. Choose About Google Chrome.

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217 DOD ADOD	🕒 Army Human Reso		New tab New window New incognito window	Ctrl+T Ctrl+N w Ctrl+Shift+N
			History Downloads Bookmarks	► Ctrl+J ►
			Zoom - 10	0% + 23
		-	Print Cast Find	Ctrl+P Ctrl+F
		-	More tools Edit Cut Settings	Copy Paste
	About Google Chrome		Help	× +
	Help center Report an issue	Alt+Shift+I	Exit	

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- 4. Google Chrome will open a Settings window and will AUTOMATICALLY update.
- 5. It may give you a message as mine has done here.

O Google Chrome	
 Nearly up to date! Relaunch Google Chrome to finish updating. Version 72.0.3626.81 (Official Build) (32-bit) 	Relaunch
Get help with Chrome	Z
Report an issue	Þ
Google Chrome	
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- 6. Follow any instructions unit Chrome tells you that it is up to date.
- 7. Your browser is up to date!

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Mozilla Firefox

Clear cache

1. Click on the 3 horizontal bars at the top right corner of the browser.



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2. Choose Options from the drop-down.





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- 3. This will open the Firefox preferences page.
- 4. Click Privacy & Security on the left side of the screen.

 ← → C	4	See what's new with Firefox 🛛 🗙
General General Home Search Privacy & Security Firefox Account		\leftrightarrow > C $rac{1}{2}$
 Home Search Privacy & Security Firefox Account 		🔆 General
Search Privacy & Security Firefox Account		Home
Privacy & Security		Q Search
C Firefox Account		Privacy & Security
		C Firefox Account
		🛓 Extensions & Themes
Extensions & Themes		

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5. Under Cookies and Site Data click Clear Data.

Cookies and Site Data		
Your stored cookies, site data and cache are currently using 37.7 MB of	Clear Data	
disk space. Learn more	<u>M</u> anage Data	
Delete <u>c</u> ookies and site data when Firefox is closed	Manage <u>P</u> ermissions	

- 6. Wait for this to process, it may take a while.
- 7. Close browser.
- 8. Reopen.
- 9. Your browser is clean!

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Update Mozilla Firefox

- 1. Click the 3 horizontal bars in the top right corner of the browser.
- 2. Click Help. \sim |||\ ⊡ \equiv 🗧 Sign in to Sync Content Blocking Rew Window Ctrl+N 🗢 New Private Window Ctrl+Shift+P Restore Previous Session ⊾^ - 100% Zoom + Edit Ж Ê Library > Add-ons Ctrl+Shift+A Options 🖌 Customize... Open File... Ctrl+O Save Page As... Ctrl+S 🖶 Print... Rind in This Page... Ctrl+F > More Web Developer > ? Help > 🖒 Exit Ctrl+Shift+Q 14/1-

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3. Click About Firefox.



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- 4. Firefox will launch a window that automatically updates the browser.
- 5. It may ask for your assistance as mine has done.



- 6. Follow Firefox's instructions.
- 7. Your browser is up to date!

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Microsoft Edge

Clearing the cache

1. Click on the ellipses in the top right corner.





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2. Choose Settings from the drop-down.

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New window								
New InPrivate window								
Zoom		100	% +	2				
Favorites								
Cast media to device								
Find on page								
Read aloud								
Pr <mark>n</mark> t								
Pin this page to the taskbar								
Pir this page to Start								
Developer Tools								
Open with Internet Explorer								
Send feedback								
Extensions								
What's new and tips								
Settings								

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- 3. This will open a side-bar.
- 4. Choose Clear browsing data.



5. Wait for the process to complete.

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- 6. Close and reopen your browser.
- 7. Your browser cache is clean!

Updating the browser

- 1. Microsoft Edge updates are taken care of as part on the regular Microsoft Windows Update.
- 2. If you are having difficulty with Microsoft Edge as a browser, please contact your local IT support.