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# How to Add Pulse Secure to Your Mobile (iPhone Directions)

Ver. 1.1

3 October 2017

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University of Arkansas IT Department instructions for installing Pulse Secure for iOS and Android can be found at: <https://its.uark.edu/help/ta/371.php>

This document captures the steps to install Pulse Secure on an iPhone 6.

1. Choose **App Store**.



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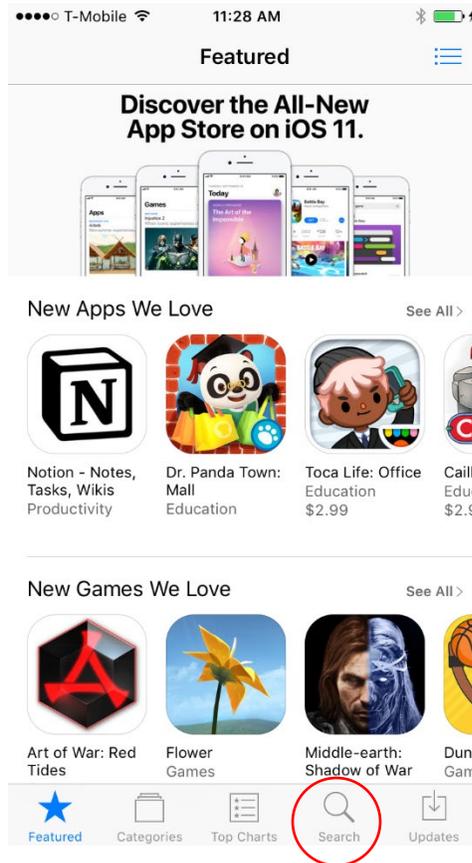
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2. Choose the Magnifying Glass for **Search**.



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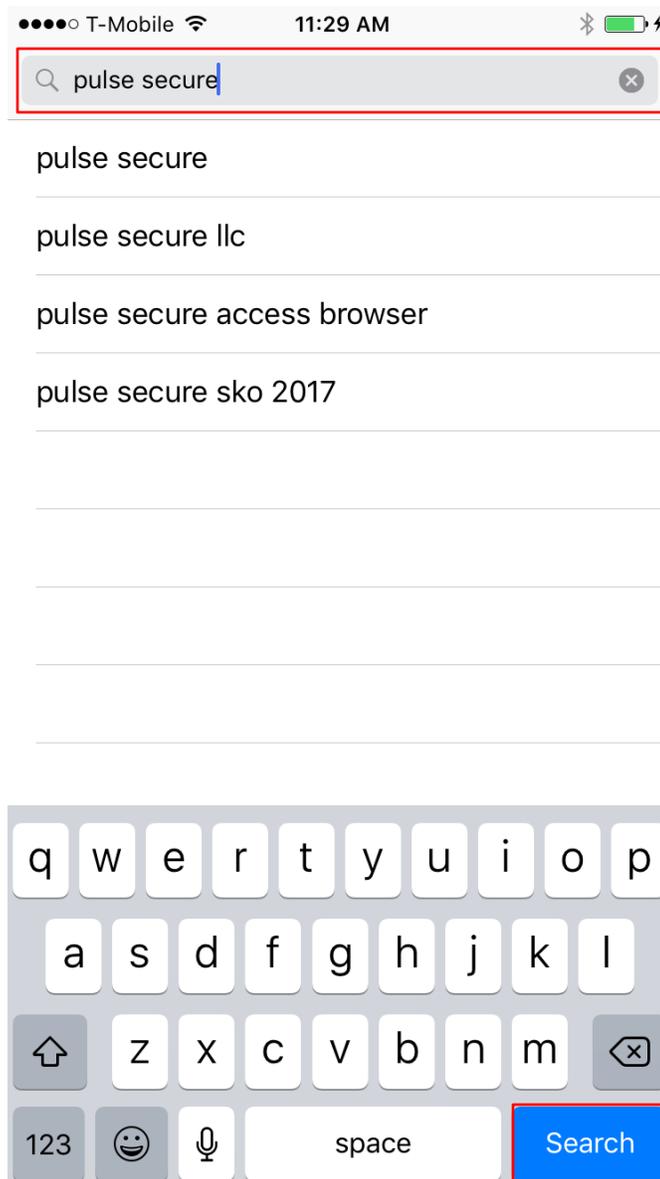
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3. Type pulse secure in the Search field and press

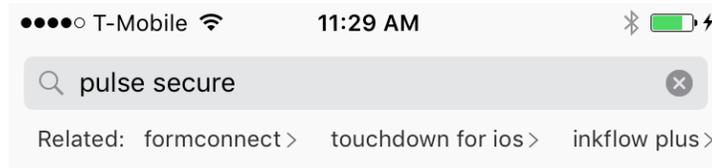


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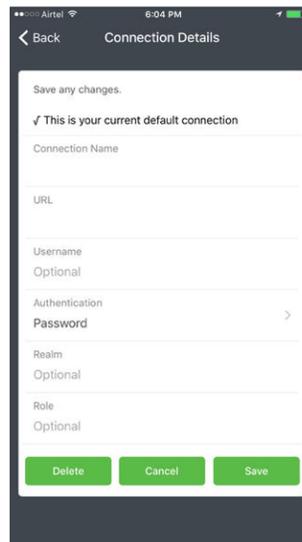
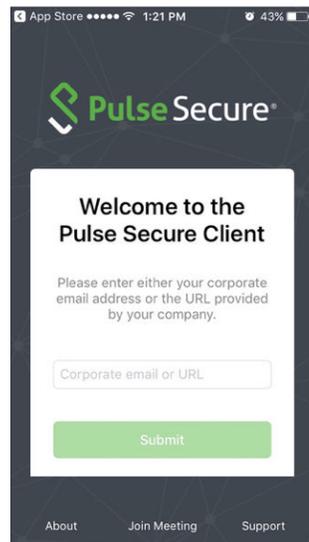
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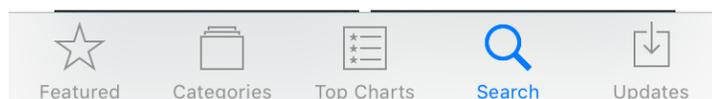
4. Find Pulse Secure in your Search results (mine came up first) and press the



Pulse Secure  
Pulse Secure LLC



Pulse Secure Access  
Browser  
Pulse Secure LLC



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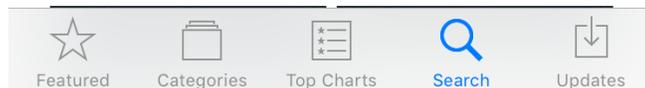
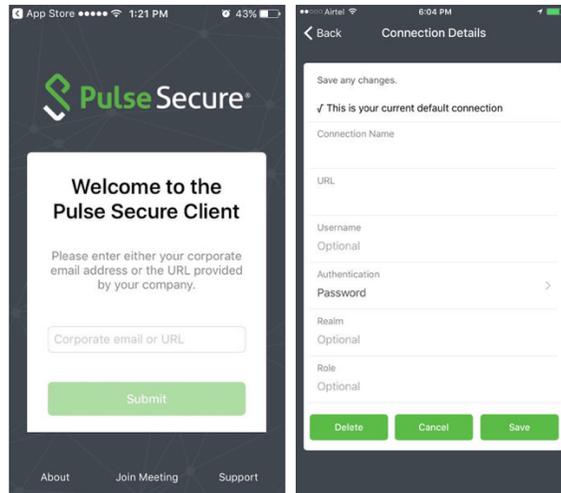
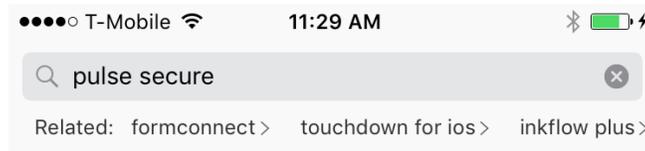
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5. Wait for download.

6. Press .



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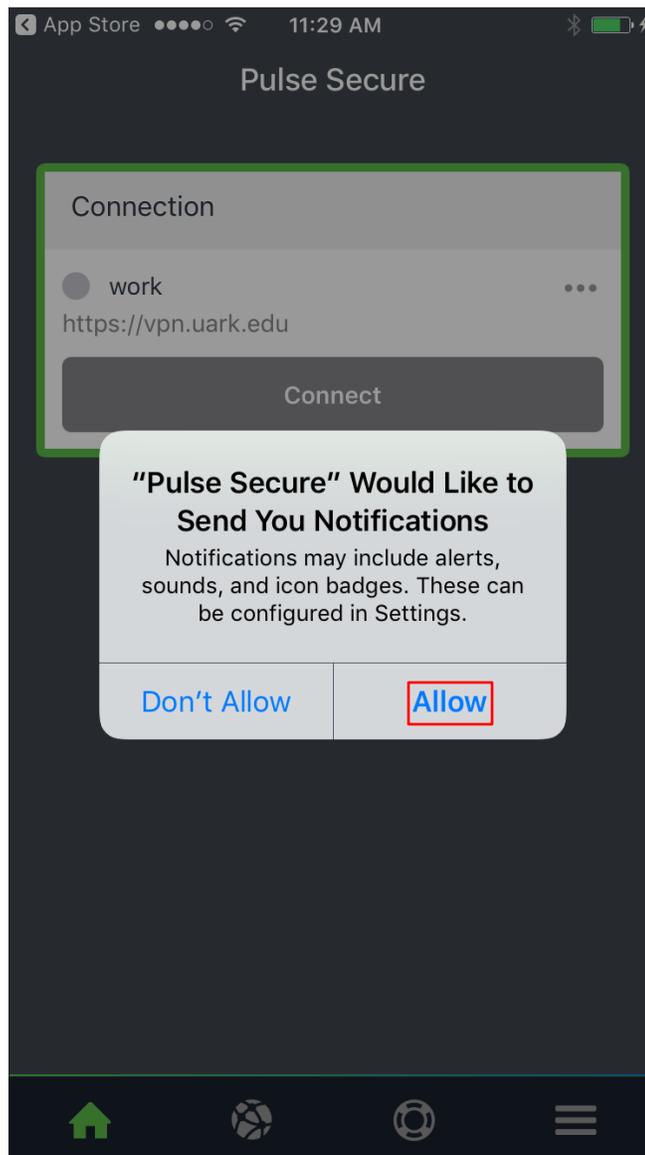
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7. Pulse Secure will launch and it will ask you:



8. Click **Allow**.

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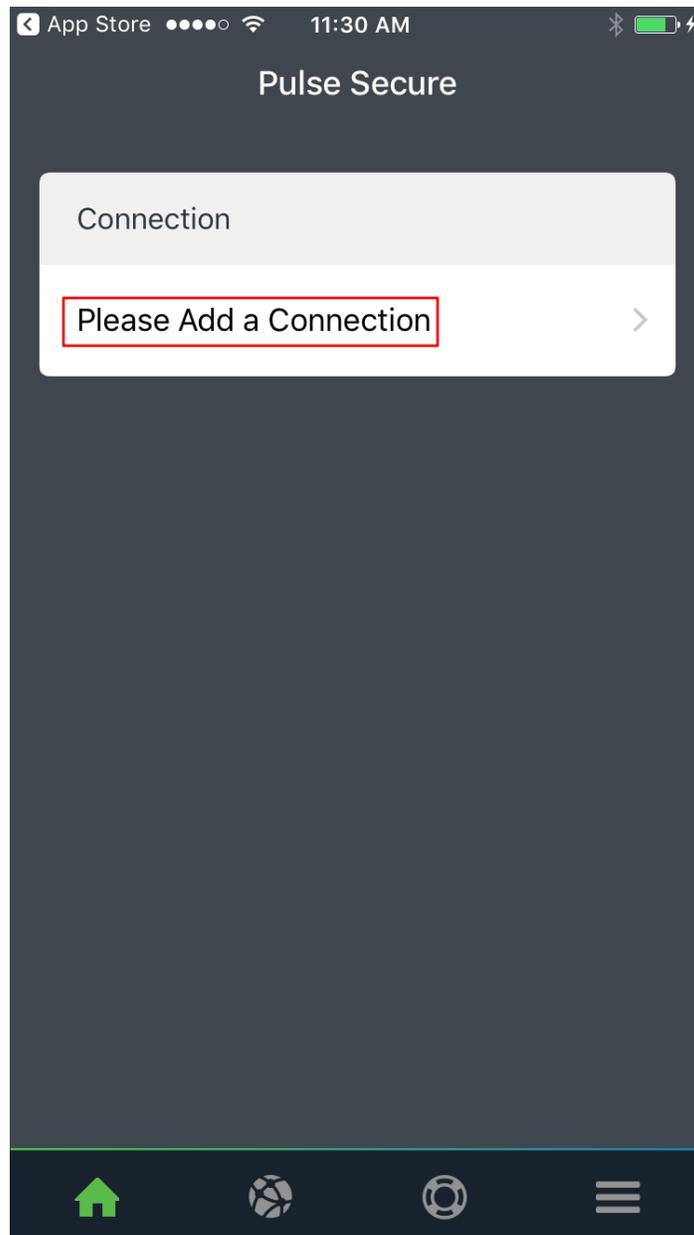
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9. Press **Please Add a Connection**.



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10. Enter the following information and NOTHING more (**Leave Password alone**):

The screenshot shows the 'Add a Connection' screen in an iPhone's Settings app. At the top, there is a 'Back' button and the title 'Add a Connection'. Below this, a checkmark indicates 'This will be your default connection'. The form contains several fields: 'Connection Name' with the value 'work', 'URL' with the value 'vpn.uark.edu', 'Username' with the value 'cmfarris', 'Authentication' set to 'Password', and an empty 'Realm' field. A keyboard is visible at the bottom of the screen, and a red rectangular box highlights the 'Connection Name' and 'URL' fields.

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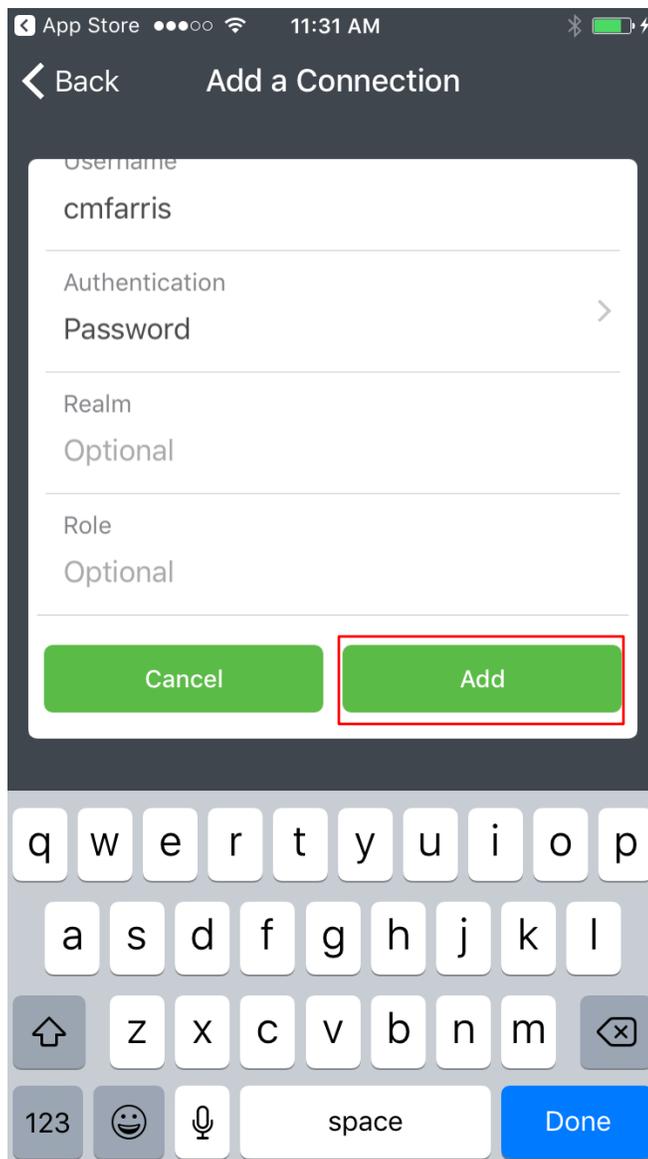
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11. Scroll down.



12. Click



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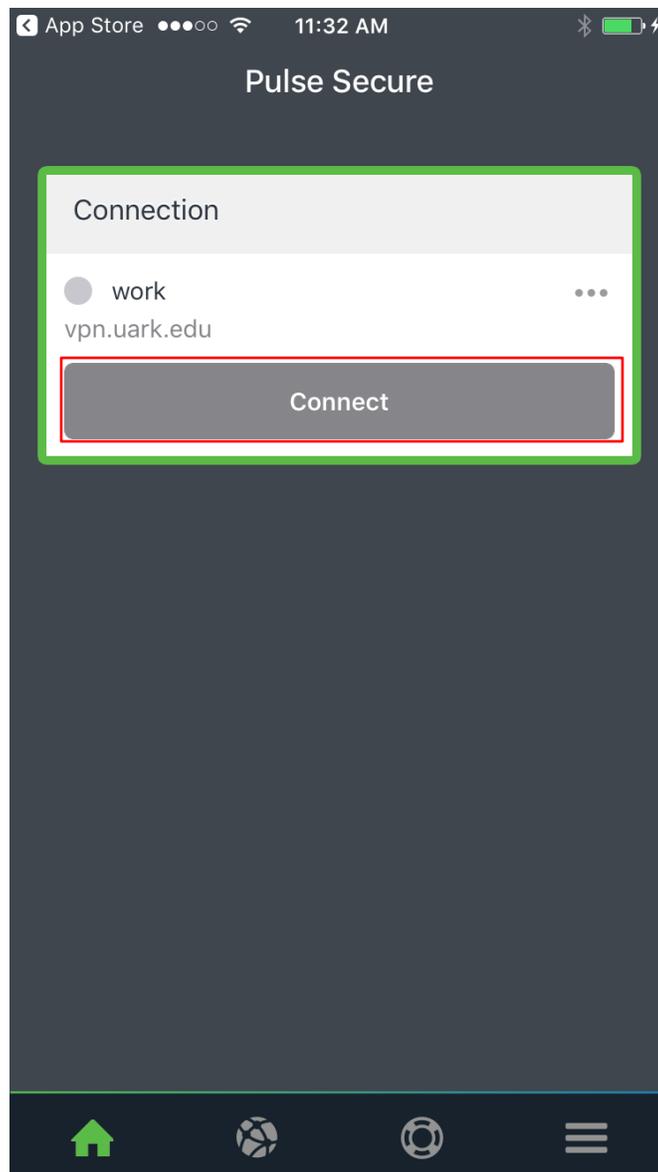
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13. Your screen should now show the “work” VPN. It is NOT connected.

14. Click



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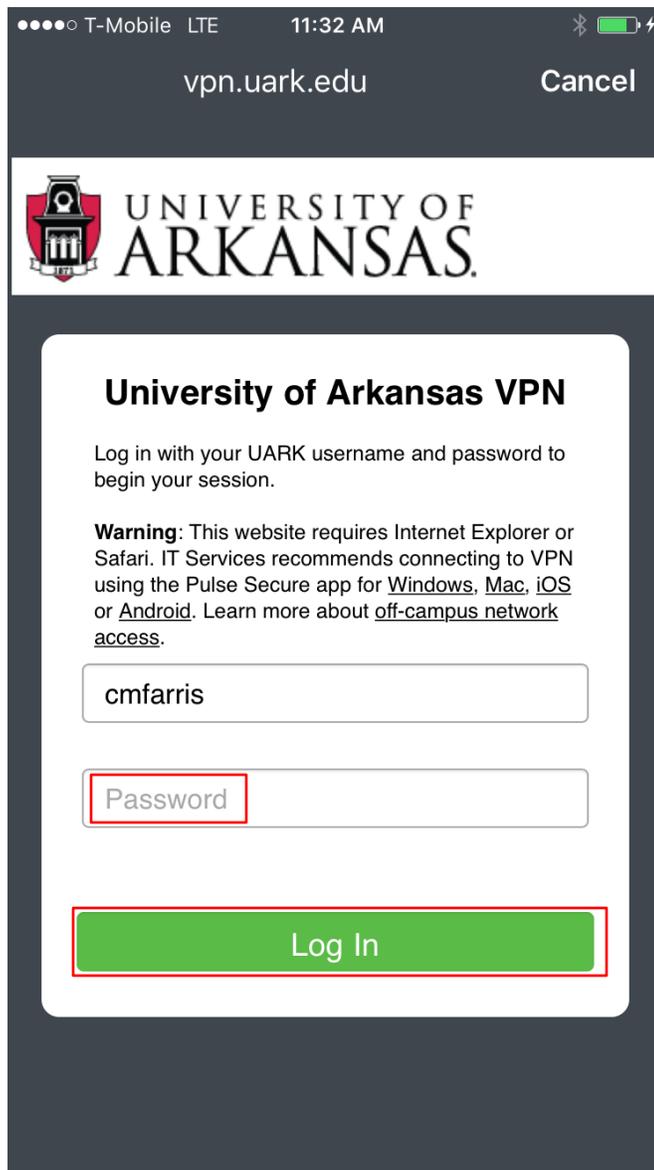
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15. Enter your password.

16. Press



T-Mobile LTE 11:32 AM

vpn.uark.edu Cancel

 UNIVERSITY OF ARKANSAS.

**University of Arkansas VPN**

Log in with your UARK username and password to begin your session.

**Warning:** This website requires Internet Explorer or Safari. IT Services recommends connecting to VPN using the Pulse Secure app for [Windows](#), [Mac](#), [iOS](#) or [Android](#). Learn more about [off-campus network access](#).

cmfarris

Password

Log In

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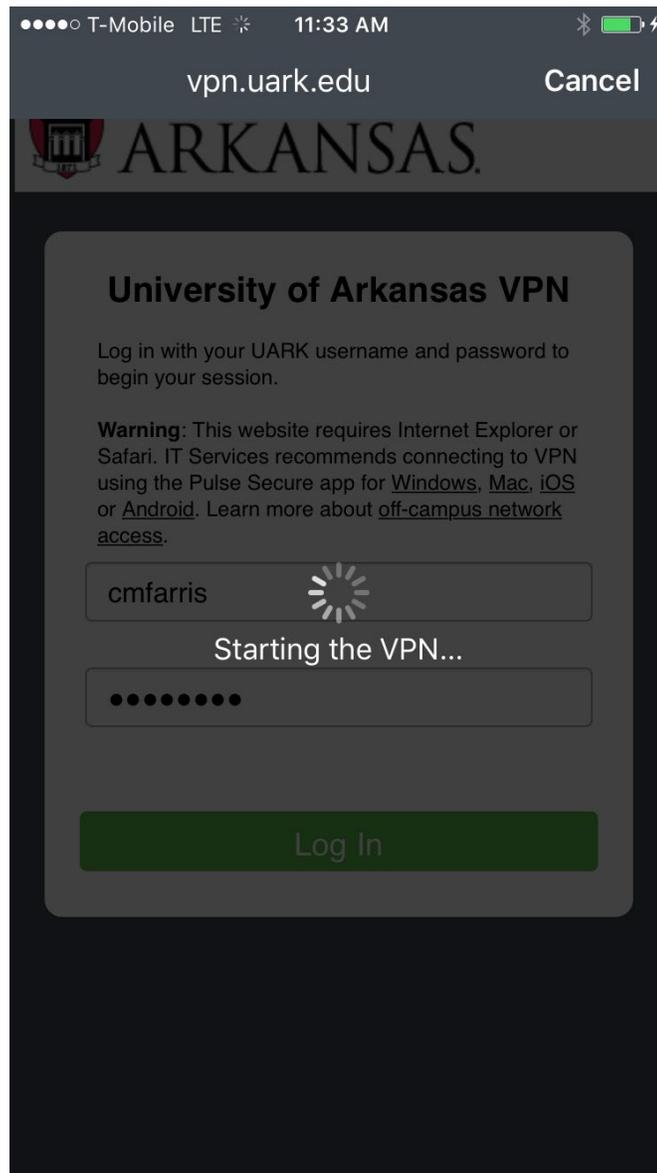
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17. Phone will connect to VPN. (**\*\*\*NOTE\*\*\*: MAKE SURE YOUR PHONE IS NOT CONNECTED TO THE U OF A GUEST WIRELESS NETWORK. \*\*\*NOTE\*\*\***)



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18. The VPN should now be connected. Press the button to disconnect.

A green rectangular button with the text "Disconnect" in white.